



Time Machine[®] Saves Time and Resources During Telstra's SAP[®] Rollout

“Using Time Machine, Telstra was able to test all the scenarios of their SAP R/3 upgraded release in the allotted project time, while saving money on system administrator resources.”

- Pooven Govender
Consultant/SAP BASIS Team
Deloitte Consulting/Telstra

Time Machine Highlight

The arduous and complex process of changing the system clock multiple times without Time Machine took Deloitte 2 weeks. They not only had to go through the process of restarting their applications and physical systems, which takes hours to days, but they also had to waste valuable time tracking down each administrator to grant permissions to do such actions.

Being that their regression test required 5 date changes, each averaging 2 days of time, resulted in a major slow down of their SAP rollout. With Time Machine, Deloitte was able to decrease their regression test cycle from 2 weeks to 1 day.

Contact

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Challenges: SAP Testing Requirements

As part of his SAP testing procedure, Pooven Govender of Deloitte Consulting Outsourcing, simulated date changes to test Payroll and other related HR functionality in the client's upgraded release of SAP R/3. As part of their SAP certification process, the system needed to be tested on multiple dates in the future.

This meant resetting the system's hardware clock to simulate a future date. While seemingly simple, resetting a systems clock entailed a long and complex procedure including:

- Shutting down all applications running on this system (SAP R3, Oracle, etc.)
- Resetting the system's clock
- Rebooting the system
- Restarting each application
- Verifying each application worked properly.

Although the above process was easily achievable, it meant that the environment needed to be restored to its original state each time as each test/simulation started from the same date. This process required experienced Unix Administrators and SAP Basis resource, and at least 2 days to achieve. To further complicate matters, there were many date simulations, which would have resulted in many system outages. Because of these difficulties, they were looking for an effective method to optimize this process.

Time Machine Solution

Time Machine allowed them to dynamically change both the time and date seen by their SAP application without having to shut down, reboot, and restart the system and various applications each time. Additionally no system administrators (Database, Application, etc.) were needed during these changes since no re-boots or system recoveries were needed and the only user(s) affected were those defined within Time Machine. Using Time Machine, they were able to test all the scenarios in the allotted project time, and save money on system administrator resources.

About Solution-Soft

Solution-Soft is the leading provider of Intelligent Data Optimization (IDO) solutions, which address the urgent need for management of business-critical applications and data. IDO solutions facilitate application deployment, automated data compression, secured data transfer and migration that optimize cost, availability, scalability, and performance. The flag-ship Time Machine product is a proven solution for enterprises to ensure mission critical applications such as ERP and CRM are delivered on-time and within budget. Solution-Soft works closely with top-tiered consultant partners around the world in all industry to achieve clients' business objectives with ultimate ROI. Founded in 1993, Solution-Soft is privately held and based in Silicon Valley, CA, USA.