Testing Times Newsletter - October 2015

Editor: Sohail Koujalgi

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Leadership Message – Tin and Parinita

Greetings Testing Practitioners!

The demand for Testing continues to be high. The Account Executive channel launched in FY14 has gained a lot of momentum and we see many proactive sales through this channel. With demands for our skills increase, we must continue to increase our knowledge and capabilities.

Start doing so by going through our Newsletter this month with exciting external articles on DevOps and Test Management Tools. There is also a highlight on an Accenture developed tool - Accenture Performance Analytics for Testing. Lastly, discover our Virgin Media Team, a project established since 2011 and is one of only nine projects in the world that is TMMI Level 5 certified!

In the coming weeks, we encourage all of you to participate in our Testing Collaboration Initiative Program that has been rolled out on 6th Nov 2015.

To send in your article suggestions, questions or comments, contact us on Testing CD Dropbox.

Useful Links

Testing Professional Community

Testing Activity

Testing Blogs

Check your A3 Score

3 simple ways to contribute to KX in Testing Professional Community

Turn On your Email Digest to Stay Informed

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Valuable

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What's Hot

Accenture Testing Symposium

Introducing ServiceNow

Testing Training and Competency Updates

HP ALM QC Stream Training

Testing Highlights

HP & Rational Testing Zone

IBM's perspective on Accenture Delivery Tools

Accenture Services + HP Tools - SAFe

Automation

Crowd Testing

Accenture Performance Analytics for Testing

[Accenture Innovation Centre](#)

[HP Mobile Center 1.50 Released](#)

[HP ALM & HP Quality Center 12.50 Released](#)

Community Highlights

[Project Spotlight - Virgin Media](#)

[SolutionSoft for Time-Based Testing](#)

External Articles*

[Market Guide for Test Management Tools](#)

[Principles and Practices of DevOps](#)

*These articles can be viewed by registering for Gartner access through [myresearch.accenture.com](#). Further instructions are available on the myResearch site.

Testing Professional Community Leadership Contacts

Kishore Durg	Global Testing Lead		
Jeff Wilkinson	NA Testing Lead	**Venugopal RK**	Digital Testing Lead
Matthias Rasking	EALA Testing Lead	**Scott Wintermute**	Performance Testing Lead
John Pickering	APAC Testing Lead	**Paul T Downes**	Testing Tools Lead
Mahesh Venkata Raman	India Testing Lead	**Tin Villaceran**	Testing Professional Community Lead
Dan Natindim	Philippines Testing Lead	**Parinita Patankar**	Testing Professional Community Lead

The Department for Work and Pensions (DWP) is responsible for welfare, pensions and child maintenance policy. As the UK's biggest public service department, it administers the State Pension and a range of working age, disability and ill health benefits to over 22 million claimants and customers. In 2005, Solution-Soft started working with Accenture to integrate Time Machine inside DWP's Pension Transformation Programme (PTP) project.

Challenges

The initial phase of the PTP project included many staff redundancies, which have been identified as a result of restructuring the organization and improvements in managing existing business processes.

However, these resource reductions caused problems with backlogs building in the centres, cases and important documents being lost. The changes to be introduced through the Pensions Transformation Programme, in particular the reduction in processes following the combination of State Pension and Pension Credit processing, were designed to reduce error and delay.

Time Machine Solution

DWP initially began using Time Machine in 2005 where they used Time Machine to test their Pensions Transformation Programme (PTP) project system deployment.

Iain Cavanagh, the projects Technical Support Lead from Accenture stated the following, "This (project) basically involves modernizing the Pension process and Time Machine is installed across our testing environments to allow us to 'spoof' system dates to allow cases to progress throughout their life cycle." This system deployment consisted of 14 licenses of Time Machine for Solaris.

Andrew Strain, Platforms & Infrastructure Service Delivery Lead, Accenture UK, added: "Not using Time Machine has created a huge mess in new implementations. For all new projects moving forward Time Machine will be used as a standard for our testing requirements, ultimately this will satisfy our clients' needs."

DWP continued using Time Machine in 2006 and 2007 for their PTP project.

In 2015, DWP migrated their datacenter from London to Newcastle and used TM as part of this migration. Shaun Lee Roberts, the Accenture DWP Development Architecture, said: "Time Machine a powerful enabler for testing time dependent logic in a controlled and more importantly safe manner. We sense a genuine desire from our account manager through to the support team to make our needs a priority. In the end it feels like they are an extension to our team."